



HP Smart Device Services v1.0 Supported Products

V2

| SDS 1.0 Use Cases | Diagnose Before Dispatch | | Remote Remediation | | | TOD | Supplies Management | | Bill for Missing Printers | |
|--|-----------------------------------|--|--------------------|---------|-----------|--------------------|---|--|---------------------------|--|
| | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers | Enable billing for direct connected printers |
| Device Model Series | | | | | | | | | | |
| HP Color LaserJet CM3530 Multifunction Printer series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP Color LaserJet CM6030 Multifunction Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP Color LaserJet CM6040 Multifunction Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP Color LaserJet CP3505 Printer series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP Color LaserJet CP3525 Printer Series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP Color LaserJet CP6015 Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP Color LaserJet Enterprise CM4540 MFP series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise CP4025 Printer series | Yes | No | Yes | No | Yes | No | Yes | Yes | No | Yes |
| HP Color LaserJet Enterprise CP4525 Printer series | Yes | No | Yes | No | Yes | No | Yes | Yes | No | Yes |
| HP Color LaserJet Enterprise CP5525 Printer series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise flow MFP M880 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

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| Device Model Series (continued) | | | | | | | | | | |
| HP Color LaserJet Enterprise M552 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise M553 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise M651 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise M652 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise M653 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise M750 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise M855 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise MFP M577 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise MFP M680 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise MFP M681 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Enterprise MFP M682 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed E65050 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed E65060 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed Flow MFP M880 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed M553 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

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| Device Model Series (continued) | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers | Enable billing for direct connected printers |
| HP Color LaserJet Managed M651 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E67550 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E67560 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E77820 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E77830 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E87640 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E87650 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP E87660 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP M575 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP M577 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP M680 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet Managed MFP M775 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP Color LaserJet MFP M277 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP Color LaserJet Pro M252 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP Color LaserJet Pro M452 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP Color LaserJet Pro MFP M377 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |

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| Device Model Series (continued) | | | | | | | | | | |
| HP Color LaserJet Pro MFP M476 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP Color LaserJet Pro MFP M477 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Enterprise 500 color MFP M575 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 500 color Printer M551 series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 500 MFP M525 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 600 Printer M601 series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 600 Printer M602 series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 600 Printer M603 series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 700 color MFP M775 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise 700 Printer M712 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise flow MFP M830 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M4555 MFP series | Yes | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M506 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M604 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M605 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M606 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M607 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

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| Device Model Series (continued) | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers | Enable billing for direct connected printers |
| HP LaserJet Enterprise M608 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M609 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise M806 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise MFP M527 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise MFP M630 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise MFP M631 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise MFP M632 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise MFP M633 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise MFP M725 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Enterprise P3015 Printer series | Yes | No | Yes | No | Yes | No | No | Yes | No | Yes |
| HP LaserJet M9040 Multifunction Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP LaserJet M9050 Multifunction Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP LaserJet Managed E60055 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed E60065 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed E60075 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed Flow MFP M830 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed M506 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed M605 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

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| Device Model Series (continued) | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers | Enable billing for direct connected printers |
| HP LaserJet Managed MFP E62555 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E62565 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E62575 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E72520 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E72530 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E72540 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E82540 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E82550 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP E82560 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP M525 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP M527 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP M630 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet Managed MFP M725 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP LaserJet P2055 Printer series | No | No | Yes | Yes | Yes | No | No | Yes | No | No |
| HP LaserJet P4014 Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP LaserJet P4015 Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP LaserJet P4515 Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |

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| Device Model Series (continued) | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers | Enable billing for direct connected printers |
| HP LaserJet Pro 200 color MFP M276 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 200 color Printer M251 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 300 Color MFP M375 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 400 Color MFP M475 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 400 color Printer M451 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 400 MFP M425 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 400 Printer M401 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro 500 Color MFP M570 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M201 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M202 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M402 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M403 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M435 Multifunction Printer series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M501 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M701 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro M706 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro MFP M225 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro MFP M226 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro MFP M426 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |

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| Device Model Series (continued) | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers | Enable billing for direct connected printers |
| HP LaserJet Pro MFP M427 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP LaserJet Pro MFP M521 series | No | No | Yes | Yes | Yes | No | No | Yes | No | Yes |
| HP OfficeJet Enterprise Color MFP X585 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP OfficeJet Enterprise Color X555 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP OfficeJet Managed Color MFP X585 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide 352 Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP PageWide Enterprise Color 556 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Enterprise Color 765 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Enterprise Color MFP 586 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Enterprise Color MFP 780 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Enterprise Color MFP 785 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Managed Color E55650 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Managed Color E75160 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Managed Color MFP E58650 series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Managed Color MFP E77650 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| HP PageWide Managed Color MFP E77660 Printer series | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

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| | Device Status Live Read & History | HP Diagnosis with Parts and Instructions | Reboot | Refresh | Configure | | Training on Demand | Notify User only when Supplies must be replaced | Early Cartridge Replacement Notification | Locate Missing Printers |
| Device Model Series (continued) | | | | | | | | | | |
| HP PageWide Managed MFP P77740 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Managed MFP P77750 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Managed MFP P77760 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Managed P55250 | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP PageWide Managed P57750 | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP PageWide Managed P75040 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Managed P75050 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Managed P75060 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Pro 477 series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP PageWide Pro 552 Printer series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP PageWide Pro 577 series | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes |
| HP PageWide Pro 750 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Pro MFP 772 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |
| HP PageWide Pro MFP 777 series | Yes | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes |

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